

*Draft*  
**MTAC Minutes**  
**Department of Medical Assistance Services**  
**Wednesday, June 21, 2006**

**Chair:** Bryan Tomlinson, Director, DMAS Div. of Health Care Services  
**Staff:** Eileen Jackson, DMAS Transportation Field Monitor  
Bob Knox, DMAS Transportation Manager  
Elizabeth Lawrence, DMAS Transportation Contract Analyst  
Bill Zieser, DMAS Transportation Contract Monitor

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Members Attending:

Dennis Brown, Fairfax-Falls Church CSB for VACSB  
Sid Del Cardayre, Van Go, Inc.  
Sharon Davis, Community Medical Transport  
Mark Edquid, Parham Health Care and Rehabilitation  
Hobart Harvey, Virginia Health Care Association  
Eddie Jones, Appalachian Agency for Senior Citizens (*via conference call*)  
Elizabeth Kaeser, Loudoun Long Term Care Center (*via conference call*)  
Tammy Loney, Friends Medical Transport (*via conference call*)  
Buddy Scherer, GRTC  
Freda Smith, LogistiCare, Director of VA Operations  
Catherine Tyler-Northan, Peninsula Center for Independent Living (*via conference call*)  
Mike Wampler, Mountain Empire Older Citizens (*via conference call*)  
Robbie Werth, Diamond Transportation (*via conference call*)

Members Absent:

Jennifer Fidura, VA Network of Private Providers  
Marge Sidebottom, UVA Health System  
Jacqueline Taylor, James E. Fleming Taxi Service  
Jadonna Tirado, Riverside Dialysis Facility

Visitors:

LogistiCare staff: Greg Birge, Tom Lawson, Bob Harrison  
Providers and others: Ken Horton, Kimberlee MacMatthews

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Introductions of Members and Visitors

Bryan Tomlinson, Division Director of Health Care Services, called the Medicaid Transportation Advisory Committee (MTAC) to order at 1:15 p.m. Members and visitors introduced themselves

Action:

The Minutes of the April 19 meeting were approved on a motion by Mr. Harvey, seconded by Mr. DelCardayre.

## Information: Freda Smith and LogistiCare staff

Ms. Smith reported on the following topics (Power Point attached):

- **Personnel Changes** in Regions 1, 3 and 5/6 were detailed
- **HMO Clients:** Phone numbers for transportation requests are 800-901-0200 (Anthem) or 800-600-4441 (Amerigroup)
- **Inclement Weather:** Operations will continue for dialysis and other critical services. Transportation providers can be brought in from other regions to assist after a hurricane or blizzard. Calls can be forwarded from regional offices to the call center if phones and power are out. Facilities and programs that are closing are asked to call the Regional Office as earlier as possible so that trips can be cancelled and providers freed for dialysis or other critical needs.
- **Provider Contract Agreements:** New contracts and a new Provider Manual are being sent to all 250+ transportation providers. Providers can meet with LogistiCare staff face to face or by phone. Contracts are expected to be complete by August, 2006.
- **DMV Operating Authority** has been confusing to some providers. LogistiCare will support providers who are getting the proper operating authority and will meet with DMV when clarification is needed.
- **Recipient No-Show Pilot:** LogistiCare is trying to reduce the numbers of cancellations at the last-minute caused by recipients who are absent or refuse transportation when it arrives. Providers are not paid for the trips.
- **Alternative Transportation** (fixed route public transit, gas reimbursement and volunteer drivers) are being emphasized for trips that are difficult for commercial providers to deliver profitably. DMAS has set a goal of increasing the number of trips in this category from 9% to 12% of total trips. In May, the percentage of alternative transportation of trips was already over 10%.
- **Provider Performance Incentives** are being implemented in each region. Providers with the best performance will receive bonus payments.
- **Fifth Anniversary Observance** of LogistiCare's work in Virginia will be held at the Double Tree on June 21 at 5:00 p.m.

## Information: DMAS Updates

- **New Prior Authorization Process:** KePro has the new contract for prior authorizing certain Medicaid Services. The office is in Glen Allen, VA but prior authorizations can be requested through a web-based system. The new procedures begin July 1.
- **National Provider ID:** All Medicaid providers must have their new national identification number by May 26, 2007. Providers are strongly encouraged to request their new number now in order to avoid delays in payment.

## Other

DMAS Deputy Director Cheryl Roberts thanked the MTAC members who have participated in a telephone survey she is conducting at the request of DMAS Director Pat Finnerty on the future viability of MTAC. She will survey all members and provide her findings to Director Finnerty.

The meeting adjourned at 2:50 p.m.

Next Meeting Date: August 16, 2006